

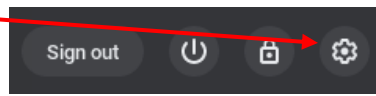
The SJB technology department has worked closely with Zoom communication regarding connection issues students have experienced with their Chromebooks. As a result, Zoom has just released a new version which corrects these issues and we would like to make sure all SJB Students have this latest version Zoom. To ensure a Chromebook has the latest version of Zoom, the Chromebook operating system must be up to date. Zoom will update Automatically after the OS has been updated. The updates for Zoom and the Chromebook operating system are set to "Automatic" but to confirm you have the latest version of Zoom and Chromebook operating system, please check the following:

To verify you have the latest OS update.

- 1) Log onto your Chromebook
- 2) Click on the **Clock** on the bottom right of the Chromebook



- 3) Click the **Settings** button at the top



- 4) Click **About Chrome OS** on bottom left side

About Chrome OS

- 5) As of 10/2/2020 the current version of Chrome OS should be **85.04183.133**. If your version is less, proceed to Step #6

- 6) Click on **Check for Update**

Google Chrome OS

Version 85.0.4183.133 (Official Build) (64-bit)

Check for updates

- 7) After the Update the computer will want to Restart. After the restart check the version of your Chrome OS. If it was updated successfully you will see the following screen below

Google Chrome OS



Your Chromebook is up to date
Version 85.0.4183.133 (Official Build) (64-bit)